

# CTP<sup>®</sup> Insider



A quarterly publication for the Certified Transportation Professional published by the NPTC Institute.

Spring 2010

### **Quarterly Highlights**

- Looking Ahead: NPTC 2010
- CTP Profile: Bedford Monday, CTP
- 2010 Webcast Series Line Up

### Inside This Issue:

2010 PFMI 1

In The News 2

Q & A 2

CTP Profile 3

ITTM Election 3

Coming Events 4

Benchmarking 4

## 2010 Private Fleet Management Institute



PFMI 2010 attendees on the final day.

A total of 90 private fleet professionals attended the Private Fleet Management Institute in Jacksonville January 16-20, 2010. The quality of the instruction and training generated the highest ratings ever — thanks in large part due to



**Group Case Studies** 

the contributions of a faculty consisting of some of the nation's most experienced and respected private fleet management experts.

The speakers, through a series of presentations and hands-on interactive sessions, helped immerse the attendees into the core private fleet management curriculum including Finance, Human Resources, Safety, Operations and

Equipment and
Maintenance. Specific
sessions centered on
Enhancing the Private Fleet
Value Proposition, Network
Analysis; An Autopsy of a
Private Fleet; Private Fleet
Optimization, Lean
Logistics; and Economic
Value Added among many
others.

To see the full highlights of the 2010 Private Fleet Management Institute, please click here.

### NPTC 2010: Cincinnati ~ April 18-20

Some 800 private fleet professionals are expected to converge on Cincinnati for NPTC's 2010 Annual Education Management Conference and Exhibition April 18-20, 2010.

NPTC 2010 promises to be an unparalleled learning opportunity. Captured under one roof, and at one time, the conference promises to deliver the essential and imperative information you need to know to enhance your private fleet management skills from some of the most renowned practitioners in the private fleet community. Understand the requirements

of new legislation, recent regulations and how other, similar operations are handling these issues. Seek input and ideas from the largest gathering of private fleet executives in one location. Choose your participation in more than 23 workshops, general sessions, or lectures that target your areas of most importance from you and that optimize your return on investment.

In addition, the Annual Conference will feature general sessions on private fleet justification as well keynote presentations that feature profiles of excellence from the private fleet community: Larry Ahlers, Vice President of Transportation for Oldcastle Architectural, and Mike Cole, Director, N.A. Transportation for Kraft Foods. Also, back by popular demand is Dan Baker who will keynote the Driver Hall of Fame Luncheon.

To register or to learn more about NPTC 2010, click <u>here</u>.



### In The News



Mari Adams, CTP

### CTPs on the Move

Steve Goulding, CTP, formerly with LaneLinks, Inc., is now president of EcoStar Logistic Services, Inc. based in Springville, Utah

### CTP Exam Grading

A big 'thank you' to those CTP volunteers who helped with grading the case study portion of the Exam: Mari Adams, CTP; Louis McAnally, CTP;

### CTP Exam Validation

We also had numerous volunteers who helped validate the multiple choice portion of the exam including: Ricky Abell, CTP; Deb Acierno, CTP; Jeff Bogart, CTP; Greg Caruso, CTP; Tom Dillon, CTP; Veronica Harden, CTP; John Millen, CTP; Wade Moss, CTP; Kris Peterinelli, CTP; and Kevin Zoeller, CTP. The cut score is the minimum score on an exam that one must receive to become certified.

Bedford Monday, CTP; Scott Roberts, CTP, and Bob Slaughter, CTP.

These graders literally poured over hundreds of pages of case study analysis to ensure that candidates had developed comprehensive, credible and insightful solutions that demonstrated an understanding of the five key core disciplines – finance, human resources, operations,

safety, and equipment and maintenance.

To see a copy of this year's case study, click here.

Each CTP volunteer earned 25 points towards their recertification.

These volunteers combed through the multiple choice portion of the exam and evaluated each question in terms of relevance to the task, fairness of the question, and to ensure that the candidates demonstrated proficiency in all five core competency areas of: financial, safety, human resources, operations and equipment and

This vetting process, in which subject matter experts reviewed the test

maintenance.

questions both before and after the exam, ensures the integrity of the testing process by making sure the questions are relevant to the job of the private fleet professional and are fairly written and understood.

#### **WE WANT YOUR**



If you've been promoted, had a change in companies or responsibilities, let us know! Send an email to: ktodd@nptc.org.

"Earn Recertification points by volunteering."

### **Q&A**

This Question and Answer column is designed as a forum to help answer questions that you may encounter in your operation.

Please submit questions and/or comments to Tom Moore, CTP, <a href="mailto:tmoore@nptc.org">tmoore@nptc.org</a>.

Q. I am a CTP serving in the capacity of Fleet Maintenance Supervisor and am researching the legality of moving our preand post-trip inspection off of the old fashioned multiple page report system into an electronic version that would be integrated with our onboard driver computers, as well as interfaced with to our maintenance software program. Does the Federal DOT accept electronic versions of the pre/post trip inspection process? Both

from the roadside inspection as well as the record keeping requirements?

A. "In the Guidance to 396.11, the Federal Motor Carrier Safety Administration says that a motor carrier may use any type of DVIR as long as the report contains the information and signatures required. In addition, FMCSA does accept electronic signatures. Carriers can also scan

documents and dispose of paper copies. In addition, the motor carrier must be able to produce the information required by the regulations. Documents requiring a signature must be capable of replication (i.e., photocopy, facsimile, etc.) in such form that will provide an opportunity for signature verification upon demand.

To see the complete response, click <u>here</u>.

### CTP Profile: Bedford Monday ~ Schwans Logistics



**Bedford Monday, CTP** 

"At the end of the day, you're not judged totally on what you do, but on what your people do."

Bedford Monday, CTP, will become the Chair of the NPTC Institute Board of Directors at the group's next scheduled meeting on April 17, 2010 in Cincinnati. Monday, who was the top graduate in the CTP Class of 2005 is currently Logistics Manager for Schwan's Logistics, LLC. Prior to joining Schwan's Logistics, he served as a Transportation Manager for Toys "R" Us at the McDonough, GA distribution center. He has 27 years of transportation experience, including more than 18 years in various management positions at United Parcel Service. Earlier this month. CTP Insider sat down with Monday to discuss his new

role, his goals and objectives, and what the CTP designation has meant to him during his career.

Question: How has your transportation experience shaped you?

Monday: My 18 years with UPS was invaluable. My responsibilities and assignments were very structured and rigorous. In the process, I had the opportunity to be exposed to a wide variety of transportation experiences managing both large and small operations, union and non-union shops, and various transportation challenges. When you sit back and digest all that you realize that people are at the core of everything we do.

When I moved over to Toys "R" Us, I had the opportunity to refine my management approach even further. I learned the value of good communication. It's important to keep in touch with all members of your team regardless of whether they're located within the building or out in a truck making deliveries. Understanding that I could only be as successful as each member of each team, I really profited from learning to share not only goals and objectives but the individual metrics of our performance.

To read the full article, please click here.

### 2010 Webcast Series

"Earn Recertification points by volunteering."



More than 500 people registered to attend the February 3 free webcast on CSA 2010 sponsored by NPTC and J.J. Keller & Associates, Inc. The webcast examined the Federal Motor Carrier Safety Administration's new safety enforcement and compliance model. Many thanks to Larry Ahlers, Vice President of Transportation for Oldcastle Architectural. Inc. (APG), a division of CRH.

This was the second of five webcasts scheduled for this year sponsored jointly by NPTC and J.J. Keller. The CSA 2010 webcast, which played to outstanding reviews, is available for download (as are the 20+ additional webcasts conducted to date) at <a href="https://www.jjkeller.com/nptcinfo">www.jjkeller.com/nptcinfo</a>. This year's remaining webcasts include:

- June 2 –
   Enhanced Driver
   Qualification –
   Testing, Physicals
   and Background
   Checks
- August 25 Fleet Excellence – Customer Service
- October 20 –
   Fleet Excellence –
   Driver Recruiting
   & Retention

### **New Board Members**

Congratulations to the following individuals who were recently elected to the NPTC Institute Board of Governors:

- Nick Goodell, CTP, of ThoughtDrivers, LLC
- Garland Jackson of PeopleNet (replacing Ron Konezny of PeopleNet)
- Cheryl Sooter of Custard Insurance Adjusters

These board members will take their seat at the April 17, 2010 Board of Governors meeting in Cincinnati.

## NPTC Institute Board of Governors

Gary L. Strausbaugh, CTP, Chair Mennel Milling Company

J. Bedford Monday, CTP, Vice-Chair Schwans Logistics, LLC

Mariko Adams, CTP Frito-Lay, Inc.

Brad Aitken TransCore

Peter Borgen C.H. Robinson Worldwide, Inc.

Robert J. Boyich, CTP CPC Logistics Inc.

Gary A. Ciapetta, CTP Hendrickson

David R. Ellis J.J. Keller & Associates, Inc.

Tom Flies XATA

Nick Goodell, CTP ThoughtDrivers, LLC

Harry J. Haney, III Kraft Foods, Inc.

David E. Helge, CTP, CDS Idealease of North America

Steven Hirt Optima Associates, Inc.

Gary W. Holcomb, CTP Toys 'R' Us

Garland L. Jackson, Rr. PeopleNet

Mark Jurman Silver Eagle Manufacturing Co.

Marius Karoy Instructional Technologies

Stephen Katz, CTP Cadec Global

Craig Montgomery SkyBitz, Inc.

John Obenhaus Pepsi Beverages Company

D. Mike Pennington ArvinMeritor

William E. Perry, CTP, CDS Hill's Pet Nutrition, Inc.

Michael A. Pughes, CTP General Parts, Inc./CARQUEST

Gayle Robertson BOLT System

Patrick R. Robinson, CTP BCT, Inc.

James E. Sahli Eaton Corp. Roadranger

Delmar Sauer, CTP Alcoa Wheel Products

James P. Scales Qualcomm, Inc.

Craig Sharkey Wal-Mart, Inc.

Cheryl Sooter Custard Insurance Adjusters

D.W. Spear PeopLease Corporation

Ralph K.F. Stockmayer, CTP Penske Truck Leasing Company

Ron Tartt, CTP Bridgestone Americas Tire Ops.

Edward A. Welch, CTP Purdue Farms, Inc.

### **Coming Events**

### **NPTC 2010 ANNUAL CONFERENCE**

April 18-20 in Cincinnati, OH

#### **NATIONAL SAFETY CONFERENCE**

September 9-10, 2010 in Dulles, Virginia

### CTP CLASS OF 2011:

#### **CTP ELIGIBILITY APPLICATIONS DUE**

October 1, 2010 - Download @ www.nptc.org

#### **CTP EXAM APPLICATION DUE**

Nov. 15, 2010 - Download @ www.nptc.org

#### CTP EXAM PREP WORKSHOP

Friday, January 15, 2010 Jacksonville, Florida

#### 2011 PFMI

January 15-19, 2011 Jacksonville, Florida

#### **2011 CTP EXAM**

Saturday, February 12, 2010 at various locations across the U.S. and Canada

### **2010 NPTC Benchmarking Survey**

The benchmarking survey has been sent out to the NPTC fleet members to begin the data collection efforts for the 2010 Benchmarking Survey.

NPTC conducts an annual Private Fleet

Benchmarking Survey designed to (1) validate private fleet performance based on comparative peer data, (2) identify areas of improvement and opportunity, and (3) identify the significant trends affecting private fleet

practitioners, and (3) identify the significant trends affecting private fleet practitioners.

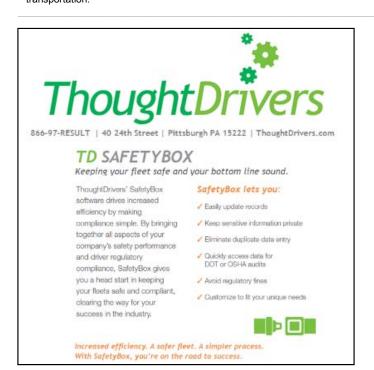
A preliminary report will be presented at the Annual Conference and the final report will be released August 1, 2010.

### **About Our Organization...**

Founded in 1939, NPTC is the only national trade association exclusively representing the interests of the private truck industry and corporate/business private truck fleet management. NPTC is the premier marketplace of information, networking and skill building for private fleet professionals as it leads in shaping the future of corporate transportation.

The Institute for Truck
Transportation Management (ITTM) is the non-profit 501(c)(3) education and research affiliate of the National Private Truck Council (NPTC). As a leader in transportation education and research, the NPTC Institute's goal is to move fleet managers and industry suppliers toward greater efficiency and effectiveness in their corporate environments.

The NPTC Institute is an exclusive information resource for: Certified Transportation Professional® (CTP) program, Fleet Management Institute and the Fleet Learning Center. Through NPTC, both fleet and allied members come together to share information that enables them to meet the demands of changing business, safety and regulatory issues as well as competitive challenges.



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