

Smart City Wireless Services Duke Energy Convention Center



WiFi Connection Guide

• Open your browser (Internet Explorer, Firefox, Safari, or other standard browser). You should see a page resembling the graphic shown.*

• If this is your initial purchase, enter your username (email address) and password in the area shown on the left and click BUY NOW. Follow additional prompts to complete your purchase or log-in. Refer to service options and limitations shown to the right.

• If you have already created an account and are returning for an additional session, click LOGIN.

*If you do not see the above screenshot when you open your browser, please refresh your browser. If you still do not see this page you may need to manually select the SSID (network name) by following your computer's procedure for viewing and selecting a wireless network. The Smart City SSIDs to look for are "Exhibitor Internet" or "Instant Internet".

Wireless Options

Depending on where you are in the facility, you will see one or both of the following SSIDs (network names). Although you may see both Exhibitor and Instant Internet, they are not actually supported in all areas. These networks are supported only in the areas designated below. Choose the option which best suits your location and requirements.

• Exhibitor Internet

Available throughout the convention center. *Connectivity speeds up to 1.54Mbps up/1.54Mbps down. 5 GHz wireless frequency only

- 1 day for \$79.99
- 3 day for \$227.97 5% discount
- 5 day for \$359.95 10% discount

Instant Internet

Available in the Espresso Café and on the second and third floors of the convention center.

*Connectivity speeds up to 768k up/768k down. - 1 day for \$12.95

• Free Internet

Available in the Espresso Café, outside meeting rooms 235 & 237, and outside Junior Ballroom C & D.

*Connectivity speeds up to 256k up/256k down.

* Each purchase is limited to one device. One account cannot be shared among multiple devices simultaneously.

Questions?

For questions regarding wireless services or any of the other wired Internet and telephone services we provide, please call Smart City at 888-446-6911 or visit us online at www.smartcitynetworks.com

SmartCity

Internet Service Contract Cincinnati Convention Center

Exhibitor Company Name:	Show Name:		
Billing Company Name:	Show Dates:		
	/ / To / /		
Billing Company Address:	Incentive Order Deadline:		
	14 Days Prior to 1 st Day of Show Move-in		
City, State / Country, Zip:	Booth / Room #:		
Contact Name:	Phone Number:		
	() -		
Contact Email:	Cell Number:		
	() -		
On-Site Contact:	On-Site Number:		
	() -		

When your order is processed, you will receive an email with a link to Smart City Networks payment portal.

Payment in full is required prior to the event. With execution of this document the Customer hereby authorizes Smart City to provide services as requested herein, is authorized to request such services and acknowledges full and complete understanding of the Terms and Conditions and Attachments.

View complete Terms & Conditions at: orders.smartcitynetworks.com/tc.aspx?center=099

Print Authorized Name Accepting Terms and Conditions:	Authorized Signature Accepting Terms and Conditions:	
Dedicated Wired Internet - Routers Allowed	Broadband Wired Internet - No Wired or Wireless Routers	
Connection speeds of 3Mbps and up	Connection speeds of 1.5Mbps Burstable to 3Mbps, DHCP	
Required for:	Recommended for:	
• Web Casting • HD Streaming • Routers (wired or wireless)	• Email • Social Media • Surfing the web	
Includes 5 Static Public IP Addresses	Includes 1 Private IP Addresses	

Additional services available — please contact us at (888) 446-6911 or visit our website ORDER ONLINE: orders.smartcitynetworks.com/ordering.aspx

Incentive rate applies to orders received with payment 14 days prior to 1st day of show move-in

1. Internet Services – Routers Prohibited	QTY	Incentive	Base	On-Site	Total
a. Broadband Internet Service – Includes 1 Private IP Address		\$895	\$1,140	\$1,368	
b. Additional Device for Broadband Service, Per Device Up to 4		\$185	\$220	\$255	
If you require 6 or more devices - Please call (888) 446-6911.					
2. Dedicated Internet Services – Routers Supported					
a. Dedicated 3Mbps – Includes 5 Static IP Addresses		\$3,495	\$4,370	\$5,244	
b. Dedicated 6Mbps – Includes 5 Static IP Addresses		\$5,900	\$7,375	\$8,850	
c. Dedicated 10Mbps – Includes 5 Static IP Addresses		\$7,850	\$9,810	\$11,772	
d. Dedicated 15Mbps – Includes 5 Static IP Addresses		\$11,700	\$14,630	\$17,556	
e. Dedicated 20Mbps – Includes 5 Static IP Addresses		\$15,500	\$19,380	\$23,256	
f. Upgrade to 29 Public Static IP Addresses		\$995	\$1,194	\$1,433	
Higher Bandwidth Services Available - Please call (888) 446-6911 f	or quote.				
3. Internet Equipment & Labor					
a. Switch Rental – up to 24 ports		\$185	\$225	\$270	
b. Patch Cable (up to 100') – Cat5e		\$50	\$62	\$74	
c. Labor / Floor Work – Four Lines Per Hour		\$125	\$125	\$125	
4. Wireless Customized Hot Spots Available - Please call (888) 446-6911 f	or quote.				
5. Special Quote – Attachment A or Statement of Work (if applicable)					
6. Distance Fee of \$500 Internet / \$100 Telephone for each line outside th	ne conventi	on venue x (#	of lines)		
				SUBTOTAL	
Make Checks Payable to SMART CITY NETWORKS Send Completed Orders with Payment To: 5795 W. Badura Avenue, Suite 110 Las Vegas, NV 89118 (888) 446-6911 FAX (702) 943-6001 <u>csr@smartcity.com</u>		ESTIMATED 10% Tax/FEES			
		GRAND TOTAL			
Effective January 1, 2019 – December 31, 2019	Custom	Customer No: 2019 – 019 -			



Products & Pricing

Standard	(1.5Mbps)		
Device Limit	Incentive	Base	On-Site
5	\$2,339	\$2,807	\$3,368
15	\$4,133	\$4,960	\$5,952
30	\$6,762	\$8,114	\$9,737

Premium Hotspots are available for High Bandwidth Users – Please call our customer service team at **888-446-6911** for more information.

Hotspot products require a Network Security Declaration & Floor plan when ordering

All Hotspot products include a customized network name (also called a service set identifier [SSID]), password (must be a total of 8 characters in length), and the opportunity to purchase a customized Wi-Fi splash page which can be used for sponsorships. Design services are available at \$250 per hour with a one hour minimum. Additional information regarding Wi-Fi Splash Page Design can be found at:

https://orders.smartcitynetworks.com/SplashPageDesign.aspx

SSID (network name):_____

Password (8 characters):_____